



Raleigh Housing Authority

RentCafe Landlord Portal

Registration Instructions

- 1) First Time Visitors: Follow the **“Click here to register”** link.
 - Returning Visitors: Login with your email and password.

The screenshot shows a login form with the following elements: an 'Email' input field, a 'Password' input field, a 'Remember Me' checkbox, and a blue 'Login' button. Below the form are two links: 'Click here to register' and 'Forgot password?'. A red arrow points to the 'Click here to register' link.

- 2) Select “I have a registration code”

The screenshot shows the 'Landlord Registration' page. It includes a blue header, a light blue instruction box, and two buttons: 'I have a registration code' and 'I do NOT have a registration code'. A red arrow points to the 'I have a registration code' button.

- 3) Enter the registration code from your welcome letter. If you have multiple properties, you will see more than one registration code. You will only need to enter one into the below box on the portal. Once you are set up in the portal, you can register the second property.

The screenshot shows the 'Landlord Registration' page with the 'I have a registration code' button selected. It features a light blue instruction box and a white input field labeled 'Enter Your Registration Code' with a blue 'Go' button next to it. A red arrow points to the input field.



Raleigh Housing Authority

4) Fill out the Landlord Personal Details form. Please note that ***red asterisks*** are required fields.

* Denotes a required field

Personal Details

First Name*

Last Name*

Tax ID or SSN*



Phone (Mobile)*

Account Information

Account Nickname

Email Address*

Confirm Email Address*

Password*

Weak Medium Strong



Confirm Password*

This site is protected by reCAPTCHA and the Google [Privacy Policy](#) and [Terms of Service](#) apply.

I have read and accept the [Terms and Conditions](#)

If the property is under a company name, you can enter that as "first" and "last" name in the portal.

For Tax ID/ SSN:

- Don't use dashes
- Must match what we have in our records
- For property managers, please use the ID for the owner.

Passwords must have:

- At least one uppercase letter
- At least one lowercase letter
- At least one symbol
- A minimum of 10 characters