

Overview:

Emergency Housing Vouchers (and all vouchers allotted for Coordinated Access) are provided to households/individuals experiencing homelessness and enrolled in a program with a service provider within our network. These programs generally include Emergency Shelter, Street Outreach, and Transitional Housing. We cannot guarantee that any specific voucher will be provided or when, but we can make referrals to those emergency services for anyone experiencing homelessness in Wake County.

If you are experiencing homelessness, contact the Access Hub to complete a phone assessment and be matched to the most appropriate resource according to your situation.

Please note: Households and individuals enrolled in a prevention project are not considered for vouchers at this time.

FAQs

1. I'm looking for a housing voucher, I heard the Access Hub has emergency vouchers for people experiencing homelessness.

While the Access Hub cannot provide a direct connection to an Emergency Housing Voucher, we can refer you to emergency services if you are experiencing homelessness in Wake County.

2. I heard the vouchers are at Coordinated Access and I need to call the Access Hub for that.

The Access Hub is the first step in Coordinated Access. All housing vouchers that are designated to be distributed in the Coordinated Access system (including the Emergency Housing Vouchers) are matched to households/individuals that are enrolled in a program at a service provider within our network. If you are currently experiencing homelessness, we can refer you to a program such as emergency shelter, transitional housing, or street outreach. After you are enrolled in the program you will be placed on the list to be considered for all available vouchers and re-housing programs. A case manager will work with you to re-stabilize your housing situation.

3. Can you guarantee that I will get a housing voucher after I get referred to a project?

The process for matching vouchers varies and eligibility depends on many factors. You will discuss all of the details that are considered for eligibility with your case manager after you are enrolled in a program with one of the service providers.

4. I'm facing eviction, can I be considered for an EHV?

If you are currently facing eviction that will cause you to become homeless in the next 30 days we may be able to refer you to a homelessness prevention project. Homelessness prevention is not a voucher but can provide financial assistance, case management, and/or other support to help prevent your housing crisis so you can maintain housing.